

## Transmitting free and non-DRM channels to Elisa's Cable TV and IPTV customers

Product	One-time charge	Monthly charge
Channel	€5 000/ set up charge	€16 500/channel*
Customer care charge in case of incident	€1 000/ incident	-
Customer care charge in case of repeating incident	€5 000/ incident	-

\* If the number of customers/households is below 400.000, the charge will be reduced 10 % per 50.000 customers

The price includes the signal reception and sending to Elisa's and its partners Cable and IPTV -customers. Elisa has the right, at its discretion, to transcode and change the signal, however, not the content of the channel by e.g. using different protocols and quality in streams. Cable TV- networks can, if agreed, include regional broadcasting, however, this is not available in IPTV. The price includes both SD and HD quality delivery of the identical channel without DRM. The signal delivery to the customers is done in the quality and technical specifications chosen by Elisa and the price includes signal monitoring and reactions needed in case of deviations.

### Signal delivery requirements

- Broadcasting company is responsible for the content and the clearing and payments of the rights (including copyrights) and payments to third parties relating the the delivery to the customers. Upon request and when the Broadcasting company will warrant that they will indemnify all the possible copyright fees or levies attributable to the delivery of the channel a reduced signal fee may be applied. Copyright charges relating to the delivery of the channel will be added to the delivery fee.
- Cost of delivery and hand over of the signal to the Elisa's reception point shall be borne by the Broadcasting company.
- Signal of the channel shall be delivered to Elisa's delivery point (and possible reserve delivery point) in the technical form informed by Elisa.

### Other terms and conditions

- Elisa is not liable for any indirect and consequential damages. Elisa's liability for direct damages is limited to the transmission fee paid for the channel for the six (6) months.
- In case of error attributable to the Broadcasting company resulting in material contacts by the customers to Elisa customer service, a customer care charge is applied.
- Changes in the fees and price lists shall be communicated at least three (3) months before the new price list is applied.
- Payment terms: 14 days net. Invoicing on the 1st day of the calendar month in question.

Terms and conditions will be agreed between the parties case by case.

This price list is valid for the time being.

The prices quoted are exclusive of VAT. Taxes and any other official charges valid at any given time will be added to final prices.

### Terms of agreement

Elisa's General Terms for Operator products will be applied to the agreement.

Please contact [operatorcustomers@elisa.fi](mailto:operatorcustomers@elisa.fi) for more information of the service.

