Elisa Broadband Services

Operator Broadband one-off charge	
Delivery, transfer or line speed change without engineer visit	€20
One-off charge	
Leased Line 2-wire connection charge	€75
Leased Line 4-wire connection charge	€150
Upper band connection charge	€57
Delivery to wall socket	€40
Connection charge of Leased Line 2-wire rented from other operator	€110
Connection charge of Leased Line 4-wire rented from other operator	€210
Routed VLAN	€10
Subscriber VLAN, Q-in-Q VLAN or Group Multi VLAN	€20
Multi VLAN	€60

Operator Broadband Service connection charge includes installation charge of the needed filter at the centre when the connection is delivered to the same subscriber line with the analog telephone line.

Monthly charge	Pricing area 0A (Metropolitan area)							
	Port				Port + Subscriber line		Port + Upper band	
Operator Broadband	CO	FTTC	FTTB	FTTH	CO*	FTTC*	CO*	FTTC*
1G/100M (ETH/FIB)	-	-	€59	-	-	-	-	-
250M/50M (ETH/FIB)	-	-	€29	-	-	-	-	-
100M/10M (VDSL2/ETH/FIB)	€11.30	€8.80	€22	€22	€24.10	€21.60	€17.70	€15.20
50M/10M (VDSL2/ETH/FIB)	€8.30	€5.80	€19	€19	€21.10	€18.60	€14.70	€12.20
30M/5M (VDSL2)	€7.30	€4.80	-	-	€20.10	€17.60	€13.70	€11.20
24M/3M (ADSL2+)	€6.30	€3.80	€17	-	€19.10	€16.60	€12.70	€10.20
24M/1M (ADSL2+)	€4.30	€1.80	€15	-	€17.10	€14.60	€10.70	€8.20
16M/1M (ADSL2+)	€3.80	€1.80	€14.50	-	€16.60	€14.60	€10.20	€8.20
10M/10M (VDSL2/ETH/FIB)	€5.30	€2.80	€16	€16	€18.10	€15.60	€11.70	€9.20
10M/5M (VDSL2)	€4.30	€2.30	-	-	€17.10	€15.10	€10.70	€8.70
8M/1M (ADSL2+)	€3.30	€1.80	€14	-	€16.10	€14.60	€9.70	€8.20
10M/10M (G.SHDSL.bis)	€135	€135	-	-	€160.60	€160.60	-	-
5M/5M (G.SHDSL.bis)	€94	€94	-	-	€106.80	€106.80	-	-
4M/4M (G.SHDSL)	€75	€75	-	-	€100.60	€100.60	-	-
2M/2M (G.SHDSL)	€40	€40	-	-	€52.80	€52.80	-	-

* Delivered with Elisa Corporation's subscriber line/upper band
A full monthly charge will be charged as of the month following the installation. The monthly charge will not be reimbursed for the month during which the subscription is terminated.

Elisa Carrier Services

| Monthly charge | Pricing area 1A (Elisa SMP area, densely populated areas) | | | | | | | |
| | Port | | | | Port + Subscriber line | | Port + Upper band | |
Operator Broadband	CO	FTTC	FTTB	FTTH	CO*	FTTC*	CO*	FTTC*
1G/100M (ETH/FIB)	-	-	€60	-	-	-	-	-
250M/50M (ETH/FIB)	-	-	€30	-	-	-	-	-
100M/10M (VDSL2/ETH/FIB)	€12.30	€9.80	€23	€23	€25.10	€22.60	€18.70	€16.20
50M/10M (VDSL2/ETH/FIB)	€9.30	€6.80	€20	€20	€22.10	€19.60	€15.70	€13.20
30M/5M (VDSL2)	€8.30	€5.80	-	-	€21.10	€18.60	€14.70	€12.20
24M/3M (ADSL2+)	€7.30	€4.80	€18	-	€20.10	€17.60	€13.70	€11.20
24M/1M (ADSL2+)	€5.30	€2.80	€16	-	€18.10	€15.60	€11.70	€9.20
16M/1M (ADSL2+)	€4.80	€2.80	€15.50	-	€17.60	€15.60	€11.20	€9.20
10M/10M (VDSL/ETH/FIB)	€6.30	€3.80	€17	€17	€19.10	€16.60	€12.70	€10.20
10M/5M (VDSL2)	€5.30	€3.30	-	-	€18.10	€16.10	€11.70	€9.70
8M/1M (ADSL2+)	€4.30	€2.80	€15	-	€17.10	€15.60	€10.70	€9.20
10M/10M (G.SHDSL.bis)	€135	€135	-	-	€160.60	€160.60		
5M/5M (G.SHDSL.bis)	€94	€94	-	-	€106.80	€106.80		
4M/4M (G.SHDSL)	€75	€75	-	-	€100.60	€100.60		
2M/2M (G.SHDSL)	€40	€40	-	-	€52.80	€52.80		

| Monthly charge | Pricing area 1B (Elisa SMP area, sparsely populated areas) | | | | | | | |
| | Port | | | | Port+ Subscriber line | | Port + Upper band | |
Operator Broadband	CO	FTTC	FTTB	FTTH	CO*	FTTC*	CO*	FTTC*
1G/100M (ETH/FIB)	-	-	€62	-	-	-	-	-
250M/50M (ETH/FIB)	-	-	€32	-	-	-	-	-
100M/10M (VDSL2/ETH/FIB)	€14.30	€11.80	€25	€25	€27.10	€24.60	€20.70	€18.20
50M/10M (VDSL2/ETH/FIB)	€11.30	€8.80	€22	€22	€24.10	€21.60	€17.70	€15.20
30M/5M (VDSL2)	€10.30	€7.80	-	-	€23.10	€20.60	€16.70	€14.20
24M/3M (ADSL2+)	€9.30	€6.80	€20	-	€22.10	€19.60	€15.70	€13.20
24M/1M (ADSL2+)	€7.30	€4.80	€18	-	€20.10	€17.60	€13.70	€11.20
16M/1M (ADSL2+)	€6.80	€4.80	€17.50	-	€19.60	€17.60	€13.20	€11.20
10M/10M (VDSL2/ETH/FIB)	€8.30	€5.80	€19	€19	€21.10	€18.60	€14.70	€12.20
10M/5M (VDSL2)	€7.30	€5.30	-	-	€20.10	€18.10	€13.70	€11.70
8M/1M (ADSL2+)	€6.30	€4.80	€17	-	€19.10	€17.60	€12.70	€11.20
10M/10M (G.SHDSL.bis)	€135	€135	-	-	€160.60	€160.60	-	-
5M/5M (G.SHDSL.bis)	€94	€94	-	-	€106.80	€106.80	-	-
4M/4M (G.SHDSL)	€75	€75	-	-	€100.60	€100.60	-	-
2M/2M (G.SHDSL)	€40	€40	-	-	€52.80	€52.80	-	-

Elisa Carrier Services

| Monthly charge | Pricing area 2A (Other areas in Finland, densely populated areas) | | | | | | | |
| | Port | | | | Port + Subscriber line | | Port + Upper band | |
Operator Broadband	CO	FTTC	FTTB	FTTH	CO	FTTC	CO	FTTC
1G/100M (ETH/FIB)	-	-	€60	-	-	-	-	-
250M/50M (ETH/FIB)	-	-	€30	-	-	-	-	-
100M/10M (VDSL2/ETH/FIB)	€12.30	-	€23	€23	€27.30	-	€27.30	-
50M/10M (VDSL2/ETH/FIB)	€9.30	-	€20	€20	€24.30	-	€24.30	-
30M/5M (VDSL2)	€8.30	-	-	-	€23.30	-	€23.30	-
24M/3M (ADSL2+)	€7.30	-	€18	-	€22.30	-	€22.30	-
24M/1M (ADSL2+)	€5.30	-	€16	-	€20.30	-	€20.30	-
16M/1M (ADSL2+)	€4.80	-	€15.50	-	€19.80	-	€19.80	-
10M/10M (VDSL2/ETH/FIB)	€6.30	-	€17	€17	€21.30	-	€21.30	-
10M/5M (VDSL2)	€5.30	-	-	-	€20.30	-	€20.30	-
8M/1M (ADSL2+)	€4.30	-	€15	-	€19.30	-	€19.30	-
10M/10M (G.SHDSL.bis)	€135	-	-	-	€165	-	-	-
5M/5M (G.SHDSL.bis)	€94	-	-	-	€109	-	-	-
4M/4M (G.SHDSL)	€75	-	-	-	€105	-	-	-
2M/2M (G.SHDSL)	€40	-	-	-	€55	-	-	-

| Monthly charge | Pricing area 2B (Other areas in Finland, sparsely populated areas) | | | | | | | |
| | Port | | | | Port + Subscriber line | | Port + Upper band | |
Operator Broadband	CO	FTTC	FTTB	FTTH	CO	FTTC	CO	FTTC
1G/100M (ETH/FIB)	-	-	€72	-	-	-	-	-
250M/50M (ETH/FIB)	-	-	€42	-	-	-	-	-
100M/10M (VDSL2/ETH/FIB)	€24.30	-	€35	€35	€39.30	-	€39.30	-
50M/10M (VDSL2/ETH/FIB)	€21.30	-	€32	€32	€36.30	-	€36.30	-
30M/5M (VDSL2)	€20.30	-	-	-	€35.30	-	€35.30	-
24M/3M (ADSL2+)	€19.30	-	€30	-	€34.30	-	€34.30	-
24M/1M (ADSL2+)	€17.30	-	€28	-	€32.30	-	€32.30	-
16M/1M (ADSL2+)	€16.80	-	€27.50	-	€31.80	-	€31.80	-
10M/10M (VDSL2/ETH/FIB)	€18.30	-	€29	€29	€33.30	-	€33.30	-
10M/5M (VDSL2)	€17.30	-		-	€32.30	-	€32.30	-
8M/1M (ADSL2+)	€16.30	-	€27	-	€31.30	-	€31.30	-
10M/10M (G.SHDSL.bis)	€135	-	-	-	€165	-	-	-
5M/5M (G.SHDSL.bis)	€94	-	-	-	€109	-	-	-
4M/4M (G.SHDSL)	€75	-	-	-	€105	-	-	-
2M/2M (G.SHDSL)	€40	-	-	-	€55	-	-	-

Elisa Carrier Services

VLAN Service	Monthly charge
Group-specific VLAN	Included in connection's monthly charge
Group Multi VLAN	€0.50
Routed VLAN	€4
Subscriber VLAN	€5
Multi VLAN	€13
Q-in-Q VLAN	€13

SLA Service Levels	Monthly charge
8h response time, workdays Mon-Fri 8 am-4 pm (P0V8)	€5
12h repair time guarantee, workdays Mon-Fri 7 am-6 pm (P1K12)	€10

Subscribers with G.SHDSL and G.SHDSL.bis technique or with CPE are always delivered with SLA.

Core network transfer service*	Monthly charge
1M-30M	€5
40M-100M	€10
200M-1G	€20

* Only available to the connections with Subscriber VLAN, Multi VLAN and Q-in-Q VLAN.

Customer premises equipment

One-off charge of Customer premises equipment	
CPE installation is made concurrently with delivery of Operator Broadband connection**	€98
CPE installation is made separately	€294

** Delivery to the wall socket is also required

Monthly charge of Customer premises equipment			
Capacity of connection	Access technology	Elisa CPE	Monthly charge
1/1M- 24/3M	ADSL2+	Cisco C887VAM Integrated Services Router	€30
10/10M - 100/10M	VDSL2	Cisco C887VAM Integrated Services Router	€30
2M/2M - 4M/4M	G.SHDSL	Cisco C888 Integrated Services Router (ATM mode)	€30
5/5M - 10/10M	G.SHDSL.bis	Cisco C888 Integrated Services Router (ATM mode)	€30
10/10M - 250/50M	ETHERNET	Cisco C892FSP Integrated Services Router	€30
100/10M – 1/1G	ETHERNET	Cisco ME3400 Series Ethernet Access Switch	€139

Elisa Carrier Services Customer Support

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Elisa Carrier Services

Discount rates will be yielded by request of the customer.

Discount table of Broadband Services' monthly charges	
Number of connections	Discount %
0-500	-
501-1 000	1 %
1 001-5 000	2 %
5 001-10 000	5 %

Change, cancellation and urgency charges of fixed network's order	
Urgent delivery of an order	€250 on weekdays from 8 am to 4 pm
	€750 other times and public holidays
Changes to a confirmed order with an impact on the delivery content or schedule	€20
Changes to a confirmed order with no impact on the original delivery	€10 order processing fee will be added to the delivery charge of the product
Cancellation of a confirmed order	50% of the delivery charges of the cancelled products
Identification of/changes to the connection information of a delivered connection	€20 /connection

Cancellations of orders regarding already-delivered products will be handled as regular order cancellations. In this case, the service charge plus one month's monthly charge will be invoiced for the products. Cancellation of service termination or transfer of termination date is possible within the regular delivery time. Some changes to the orders can be delivered in shorter time as an urgent delivery (urgent delivery service priced separately).

Fault measurements	
Service advise without cause	€185 /service advise

Starting fault measurement prerequisites service advice from lessee.
Service advice without cause is chargeable.

The leasing of connections shall comply with Elisa's General Terms for Operator Products. The prices quoted in this tariff do not include any exceptions to the above ways of operating and terms regarding, for example, delivery times, any sanctions and special services relating to leasing.

This price list is valid for the time being. The prices quoted are exclusive of VAT. Taxes and any other official charges valid at any given time will be added to final prices. The prices quoted here do not include indoor network in properties.

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