Elisa Carrier Services

Elisa Direct Dial-in Service
– BEST PATH TO YOUR CUSTOMER'S SERVICE – GLOBALLY

The Elisa DDI service provides the Service Providers (SP) the ability to receive calls originating from Finland via Elisa's telecommunications network using SIP (Session Initiation Protocol). The Service is uni-directional, i.e. including only telephone traffic originating from Finland.

Normal telephone numbers, Freephone numbers

Interface to Elisa DDI service is SIP (RFC 3261)

An example of use case for the DDI service is global telephone conference, where Elisa provides dial-in numbers for conference calls in Finland (the conference bridge is in country X).

Various alternatives can be used as the dial-in numbers in Elisa DDI service:
• Local telephone numbers
• Freephone Service Numbers

It is also possibly to use customer’s existing telephone numbers and Freephone Service Numbers for Elisa DDI service dial-in numbers. In that case number portability will be used.

For more information please contact your Elisa sales representative or email operatorcustomers@elisa.fi.

www.elisa.com/operators

Elisa Carrier Services Customer Support
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Elisa Corporation is a telecommunications and ICT service company that is publicly listed in the Large Cap segment of NASDAQ OMX Helsinki. Elisa has operations in the Nordic countries, the Baltics and Russia. We serve approximately 2.2 million consumers, companies and public administration organizations.

Elisa was established 1882 and has significant history for offering wholesale and carrier services in Finland and Estonia.