

Optical Access Fibers

Product	Connection/Transfer charge €	Monthly charge €
Optical Access Fiber 1 FTTH	€139	€23.50
Optical Access Fiber 1 FTTB	€139	€98.50
Optical Access Fiber 2 FTTB	€239	€197

Availability inquiries

Price of availability inquiry response	€25/connection
--	----------------

Elisa will charge for answers to availability enquiries that have preceded the leasing of the connections, if the number of answers to availability enquiries during one month is more than double the number of connections said telecommunications company ordered from Elisa during the same time. The fee will only be charged for excess answers. The availability enquiry and its response are not binding on either party, and the connection will not be reserved for the enquiring party on the basis of these. The delivery of the connection requires that capacity is available on the date of order.

Change, cancellation and urgency charges for orders

Urgent delivery of an order	2 x product service charges
Changes to a confirmed order with an impact on the delivery content or schedule	50% of the original product's service charge (in addition to the service charges for the delivered products)
Changes to a confirmed order with no impact on the original delivery	An order processing charge of €10 will be added to the service charge
Cancellation of a confirmed order	50% of the service charge for cancelled products
Identification of/changes to the connection information of a delivered connection	€20/connection

Cancellations of orders regarding already-delivered products will be handled as cancelled orders. In this case, the service charge plus one month's monthly charge will be invoiced for the products.

Interference measurements

Unnecessary repair visits	€185/visit
---------------------------	------------

The notifying party which requires the repairs will be responsible for any costs arising from an unnecessary fault notification.

Elisa's General Terms for Operator products will be applied to the agreement. Any deviating operating methods and conditions concerning delivery times, any sanctions and special services related to leasing are not included in the listed prices.

This price list is valid until further notice and applicable with the following terms and conditions:

The prices are listed without Value Added Tax, and the taxes and any other authority fees valid at each time will be added to the final prices. The prices quoted here do not include indoor network in properties.

